



29-31 Titi Street, Favona, Auckland  
+64 9 600 1565  
[info@aucklandtrucktransmissions.co.nz](mailto:info@aucklandtrucktransmissions.co.nz)

## WARRANTY TERMS & CONDITIONS 2025

New transmissions and differentials are sold with a 12-month or 100,000km warranty (whichever comes first), from the date of purchase. The gearbox is sold on an exchange basis for equivalent models. All cores are to be returned within 14 days.

Core charges will not be refunded if exchange unit is not sent, and/or core has arrived defective or with damaged core housings.

All repaired gearbox warranties are 120 days or 30,000 kms from date of repair (whichever comes first).

All re-manufactured gearboxes are warrantied for 6 months or 60,000 kms (whichever comes first) from the date of purchase.

Warranty is only valid upon correct application, installation, and maintenance, and adhering to the following conditions:

- Correct oil is used as per manufacturer specifications.
- Clutch has been replaced or removed and checked.
- Clutch and gear initialization/calibration has been carried out as per manufacturer specification.
- Clutch boosters must be serviced or replaced.
- All drive shaft joints to be checked, repaired and balanced.
- All axle housings, oil coolers, hoses, and PTOs are cleaned.
- Countershaft brakes are inspected and serviced as required.
- PTO's, bellhousings, output yokes, speedo parts, aux section bearing pre-loads are installed/adjusted as per manufacturer guidelines.
- Input shaft number/length is checked.
- Rear seals must be replaced if swapping speedo housings over.

Auckland Truck Transmissions (ATT) are not obliged to pay costs incurred due to incorrect installation, maintenance, misuse or failure caused by parts not supplied with unit.

## **DISPUTE AND WARRANTY TERMS**

### **1. Disputes:**

If a customer raises a dispute about services, repairs, or parts, the following applies:

**a. Repair Timeframes:** We are not responsible for any delays in completing repairs.

**b. Overseas Parts:** We are not liable for any issues with parts purchased from overseas, including delays or defects.

**c. Warranty Suspension:** If a dispute is raised, the warranty will be suspended from the date the dispute is lodged until it is resolved or settled.

**2. Dispute Resolution:** Both parties will work to resolve any disputes. Warranty claims or further services will depend on the dispute being settled.